

Acer beTouch E100/E101 Netherlands Operating System Version 2.003.16 Update Notification

To check the operating system, language and version on your phone:

Tap *Start* > *Settings* > *System* > *System Information*; expand *Software* to see the *Language* and *Minor version* information.

Supported version(s): NL (Netherlands)

Update file name:

Acer_E100_2.003.16_NL_EUU.exe

Requirements

- You will need a PC with Windows XP 64-bit (Service Pack 2 or above), Windows Vista (64-bit) or Windows 7 (64-bit)
- Ensure Microsoft ActiveSync 4.5 (on Windows XP) or Windows Mobile Device Center (on Windows Vista or Windows 7) is installed on the PC.

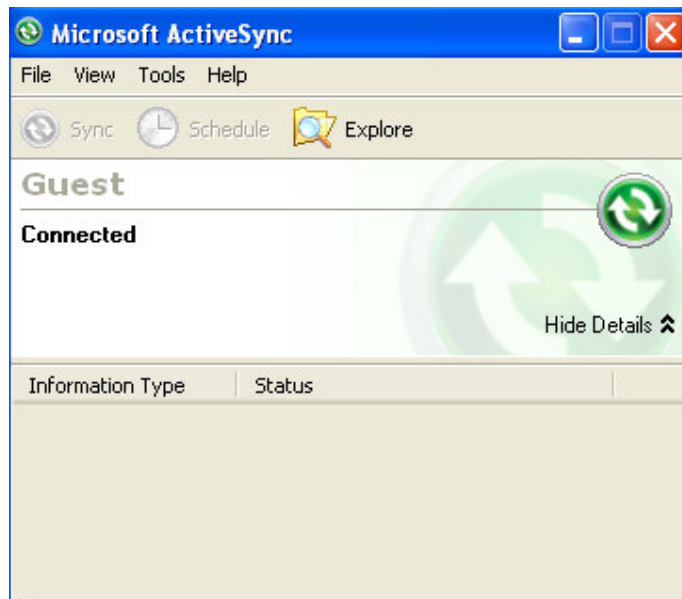
Notes

- The update will erase all your personal information and contacts stored on your phone and any programs you have installed. Please back up all necessary data to a PC before updating.
- Ensure the battery level is more than 50%.
- Connect your phone and PC via the USB cable. Ensure communication is established.

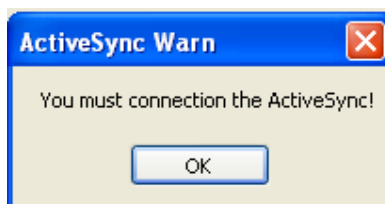
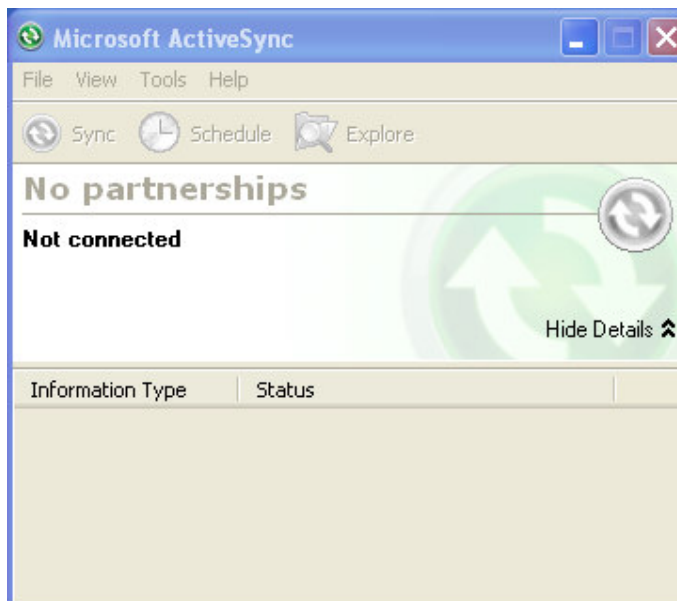
If ActiveSync does not connect properly: On your phone, tap *Start* > *Settings* > *Connections* tab > *USB to PC* and uncheck **Enable advanced network functionality**.

Upgrading your phone's operating system

Step 1. Check to connect the **ActiveSync**.



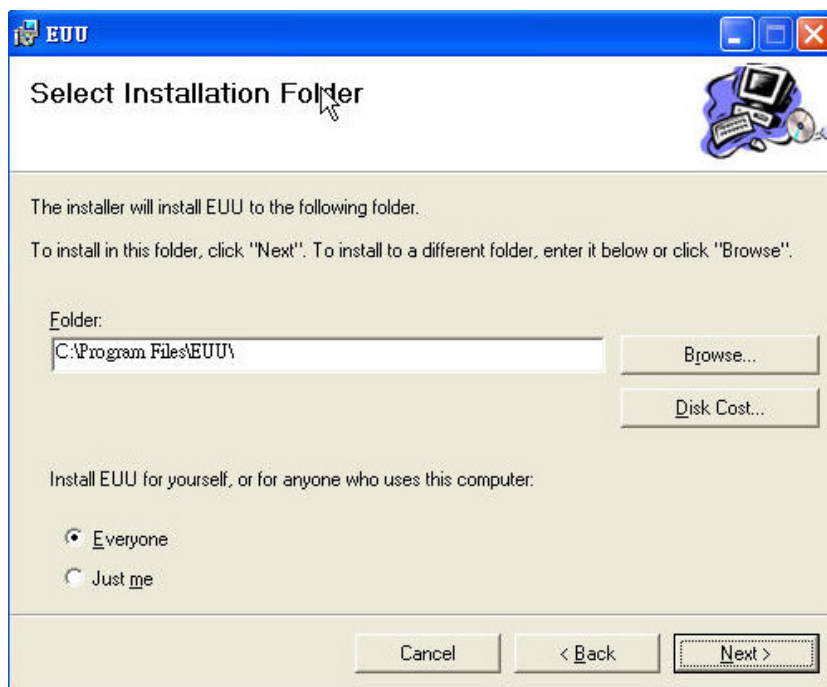
If no connection of the ActiveSync, You can not to use the EUU.



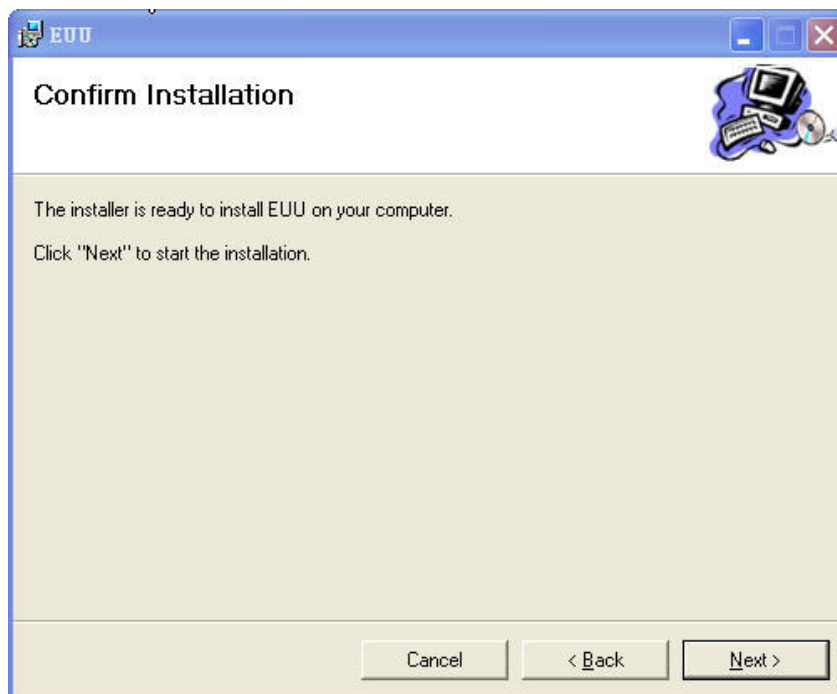
Step 2. Double-click the file then click **Next**.



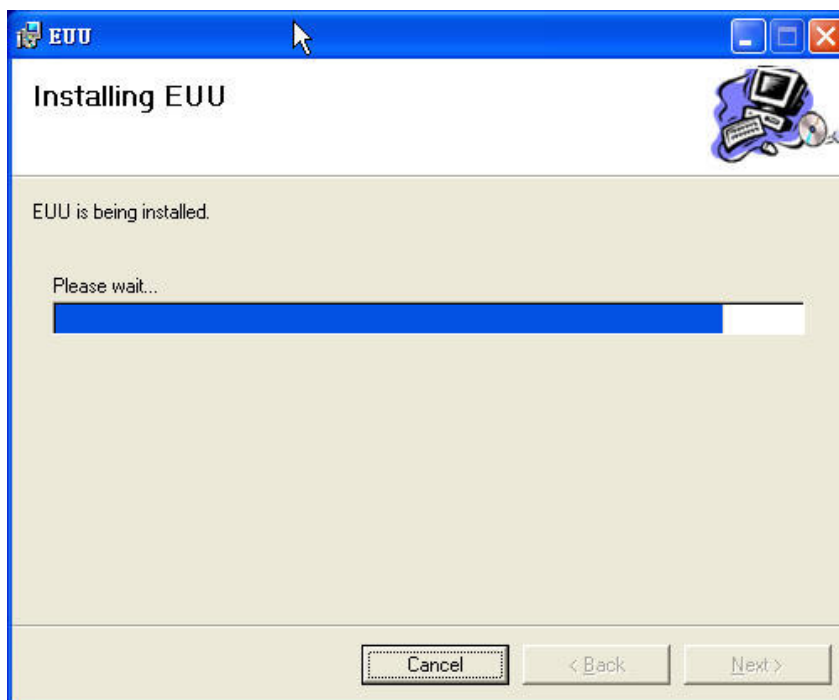
Step 3. Select the installation folder then click **Next**.



- Step 4. Connect your phone to the PC with a USB cable. Ensure ActiveSync connects successfully then click **Next**.



- Step 5. Just a moment and click **Next**.



Step 6. Please ensure user has downloaded the correct language update for user's phone then click **Next**.



User will be warned if the update is incompatible with the current language. Then click **OK** to terminate EUU.



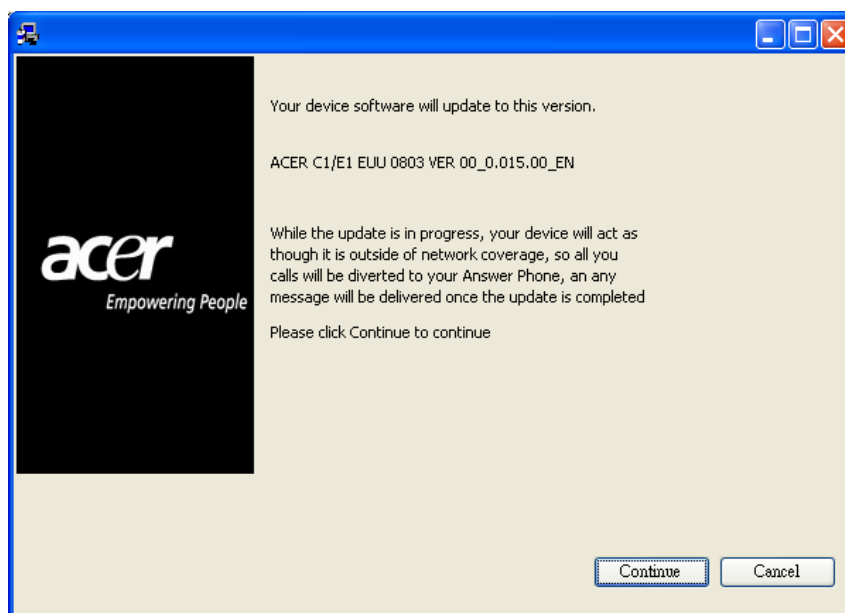
Incompatible with software version.



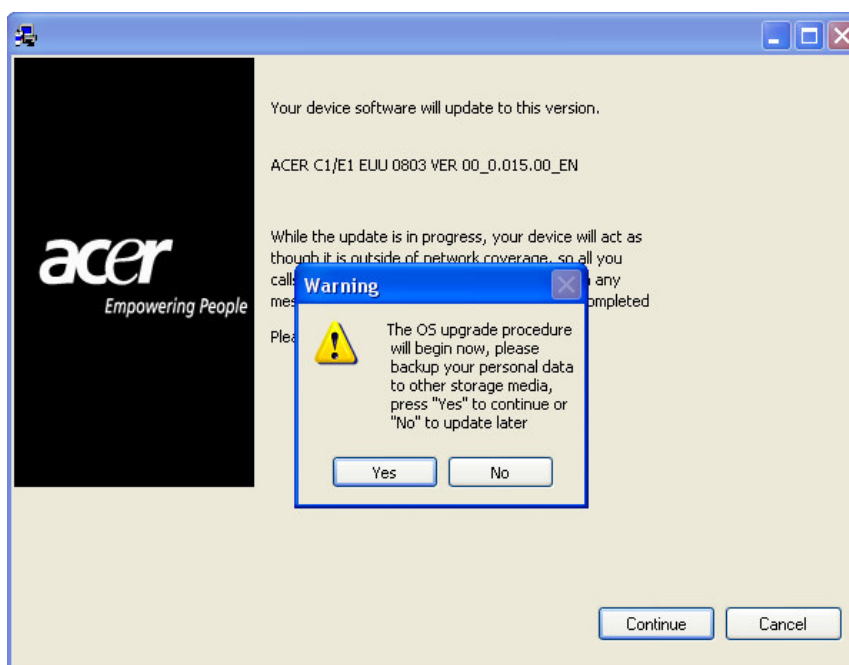


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Step 7. Check that the version is correct then click **Continue**.

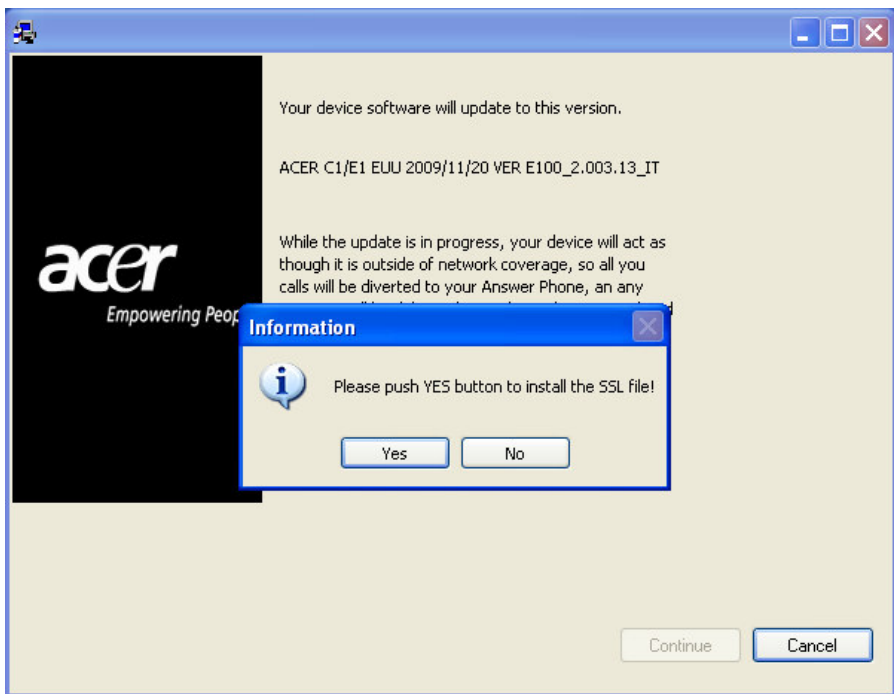


Step 8. Ensure user has made backup copies of the personal data and click **Yes** to start the upgrade.

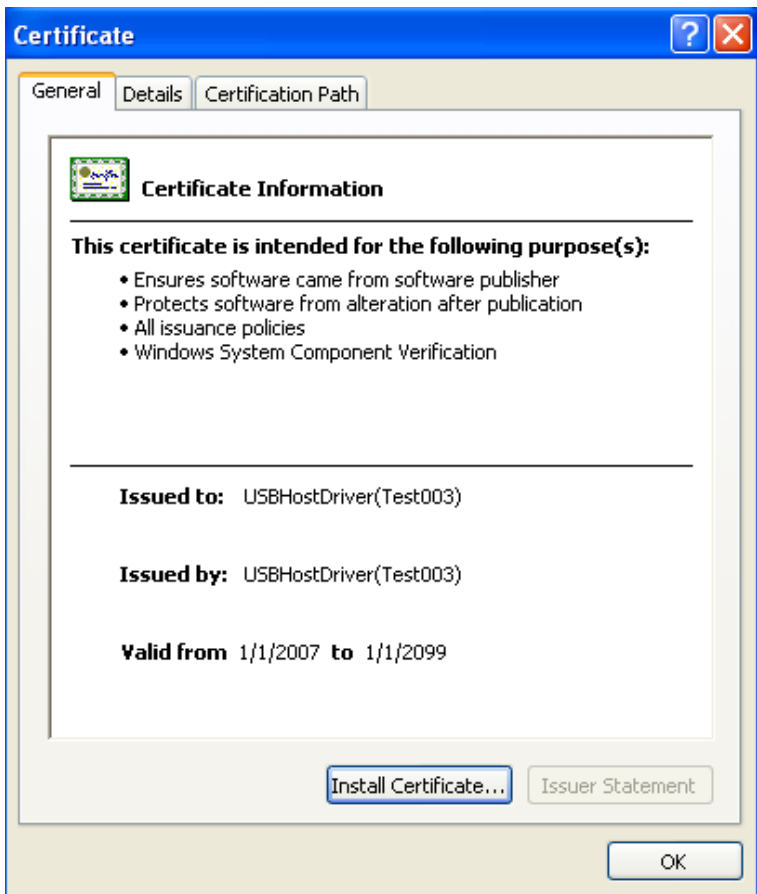




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Step 9. Confirm by clicking **Yes**.



Step 10. Confirm by clicking **Install Certificate**.



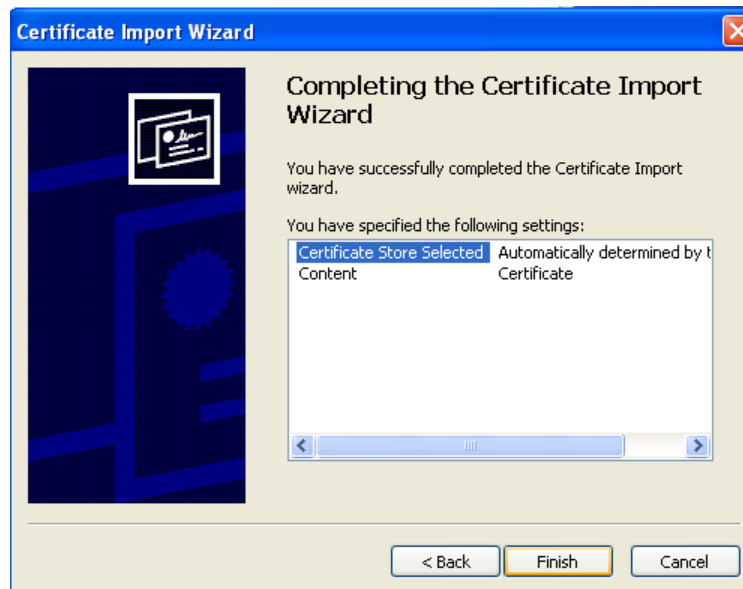
Step 11. Confirm by clicking **Next**.



Step 12. Confirm by clicking **Next**.



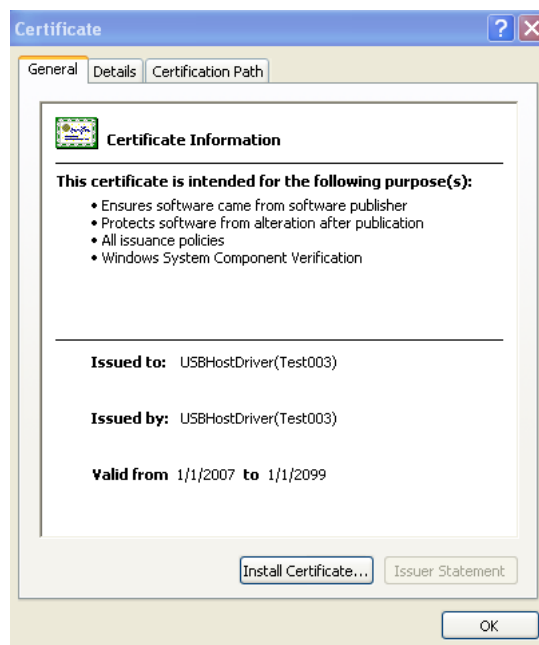
Step 13. Confirm by clicking **Finish**.



Step 14. Confirm by clicking **OK**.



Step 15. Confirm by clicking **OK**.

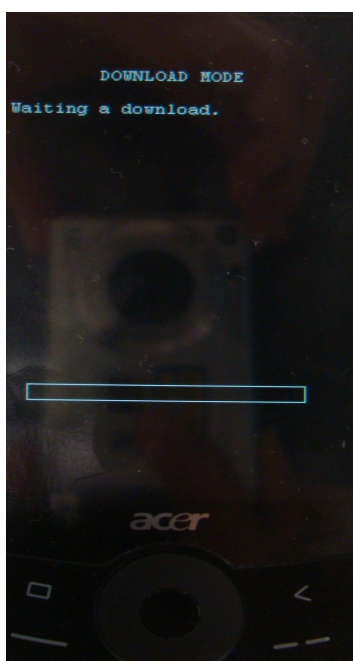


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- Step 16. Please read the message on the phone. Tap **YES** on the phone to start the upgrade.



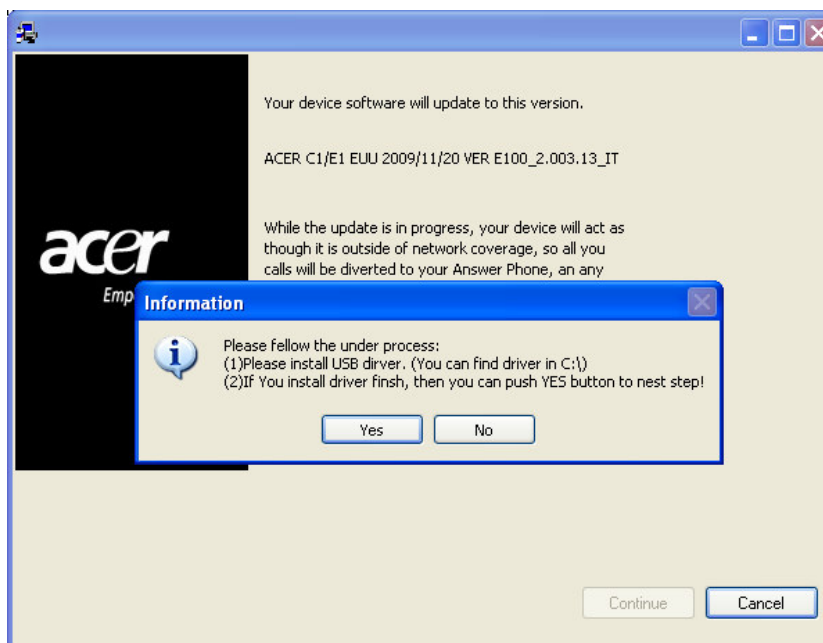
Phone reboots to Download Mode





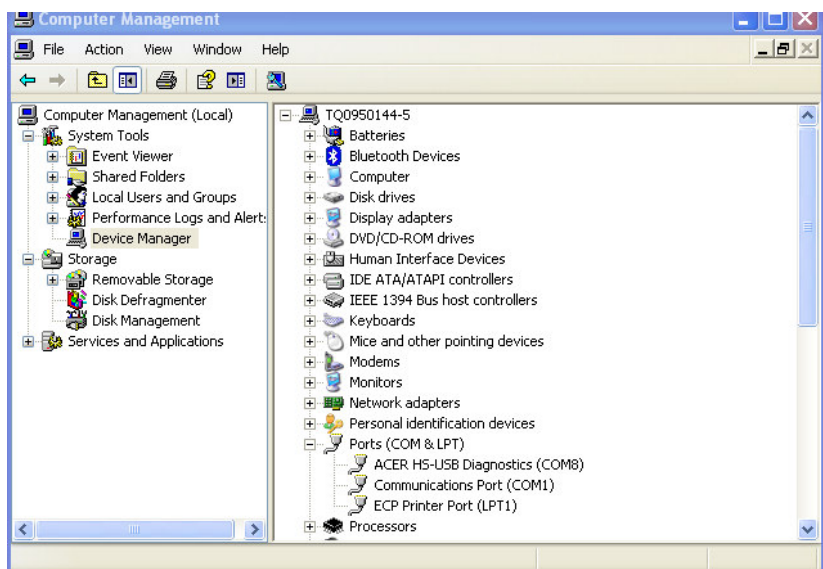
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Step 17. Please **don't** push the **Yes** button.



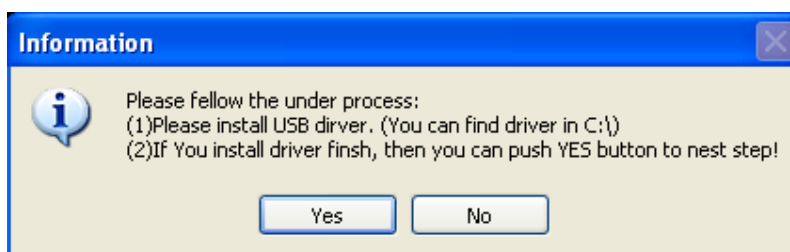
And

please check the **Computer Management** in **Ports (COM & LPT)**.



If you

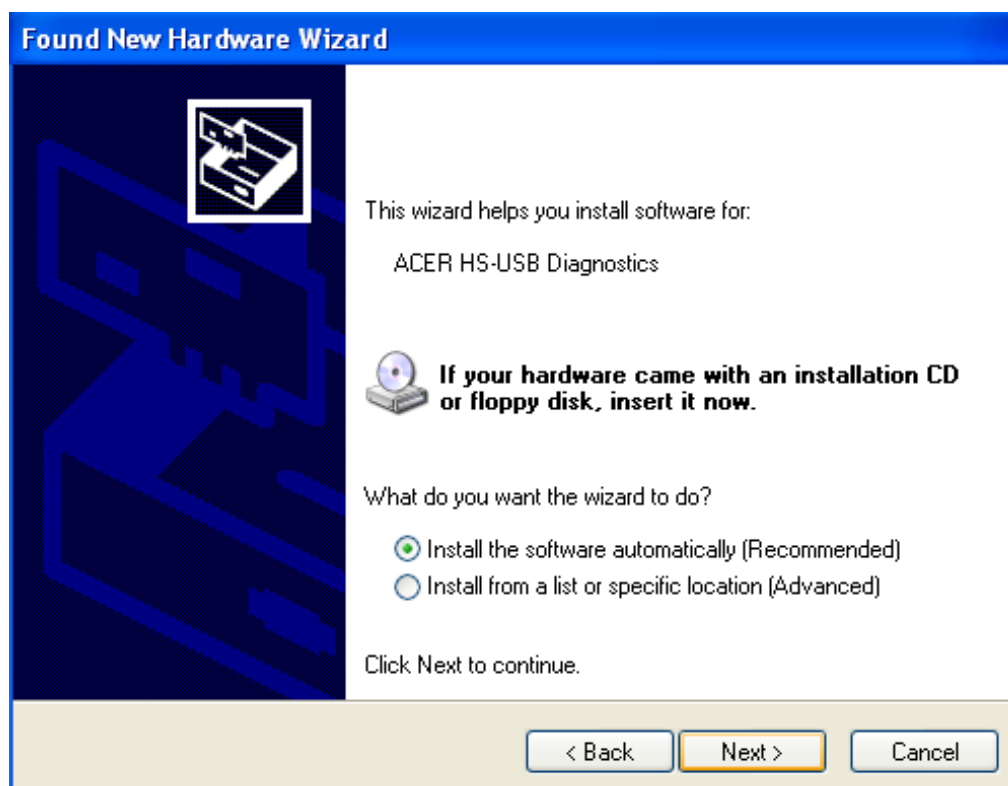
can see the **ACER HS-USB Diagnostics**, then you **can** push the **Yes** button.



Step 18. Please select the **No, not this time**, and confirm by clicking **Next**.



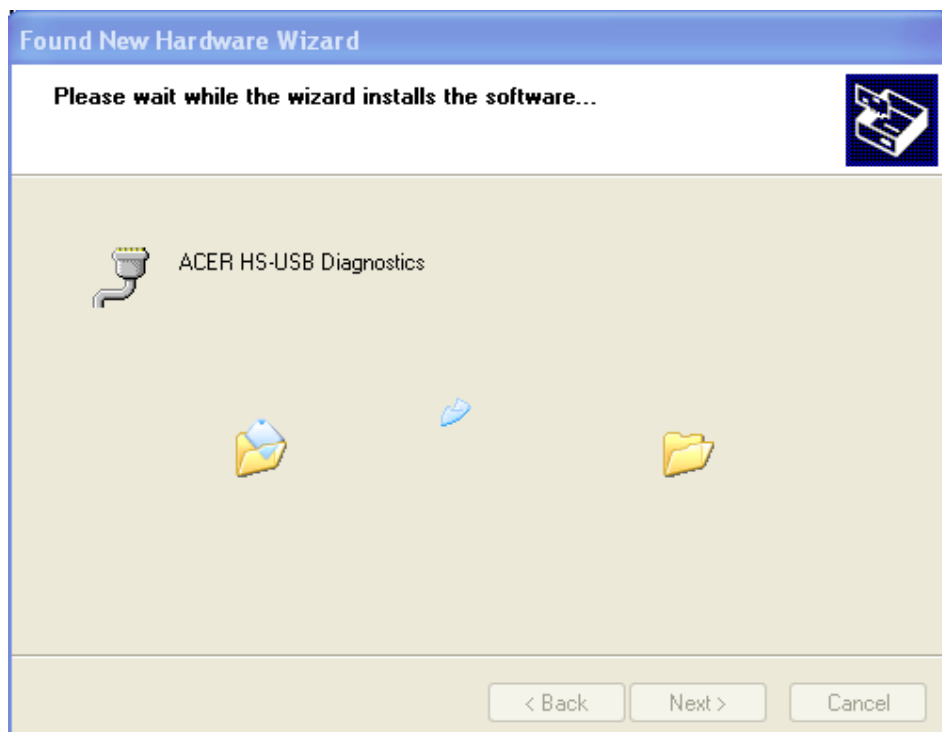
Step 19. Please select the **Install the software automatically (Recommended)**.



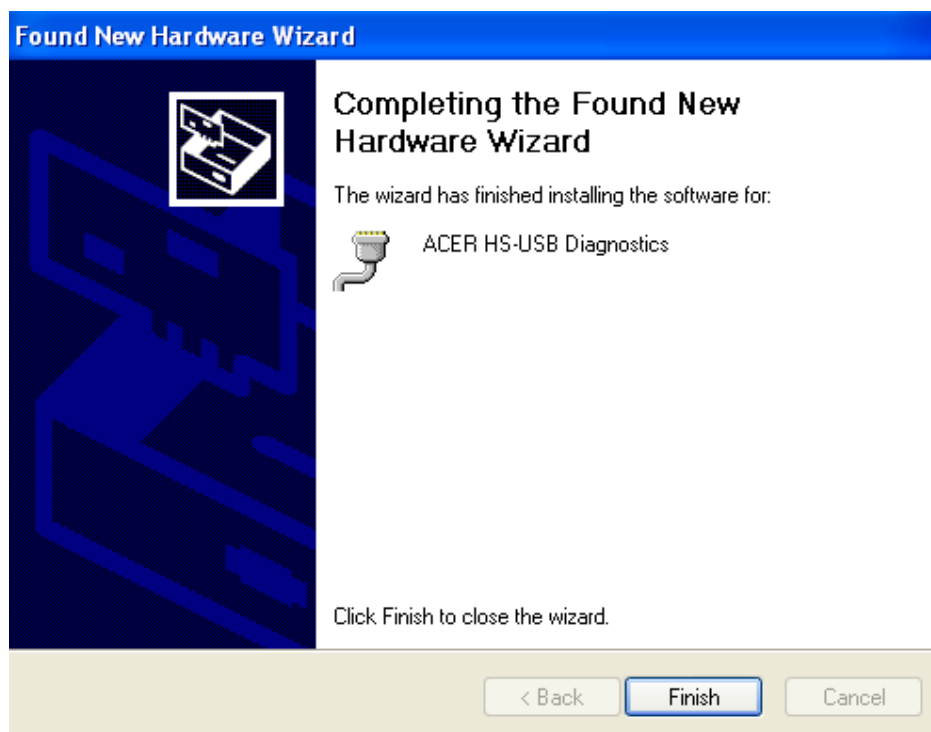
Step 20. Please select the **Continue Anyway**.



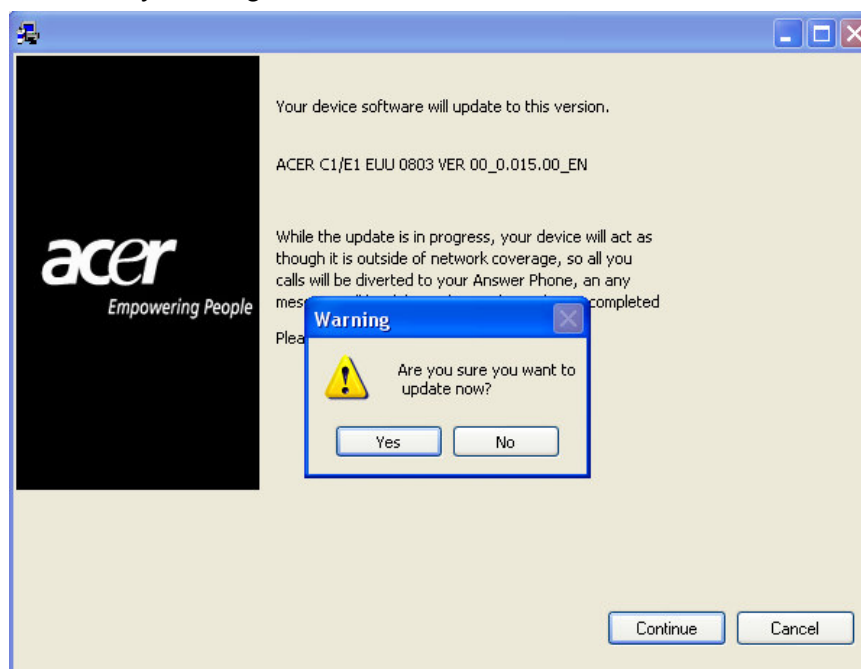
Step 21. Install driver.



Step 22. Confirm by clicking **Finish**.



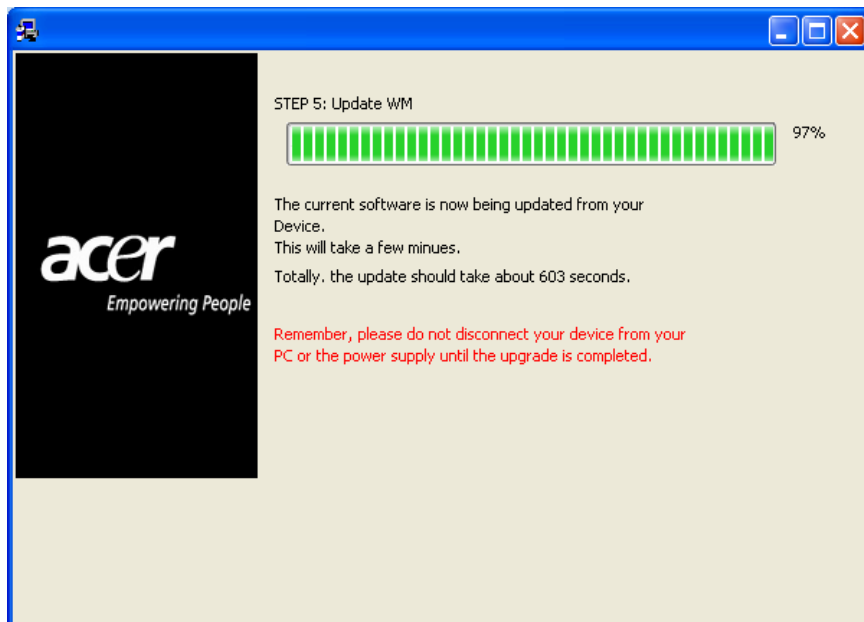
Step 23. Confirm by clicking **Yes**.



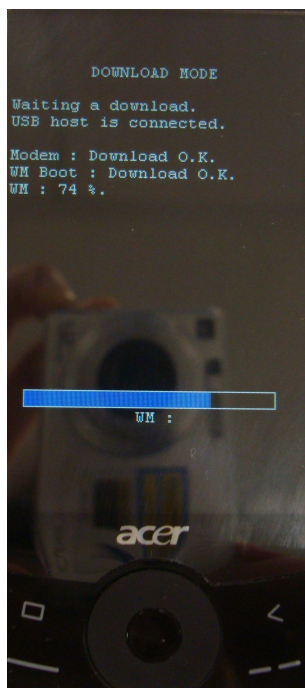
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- Step 24. The phone will enter download mode and begin the update process. The process may take up to 10 minutes and the progress bars are both could be seen in the PC and phone.

PC progress bar



Phone progress bar



- Step 25. When the process is finished, the phone will reboot automatically. Once the phone reboots, user will need to go through the setup procedure before using the phone.

